



CliffeHouse  
Training Academy

# Cliffe House Training Academy

# Safeguarding Policy

Last Policy Review Date: May 2026

Next Review Date: May 2027

Created by Training Manager: Tori Doherty. Signed by Director: *Della Stocks*

## Purpose and Scope

Cliffe House Training Academy is committed to operating a proactive and reactive approach towards safeguarding the welfare of children, young people and adults who, through the delivery of our services, we have some form of contact with. This is also applicable to staff and volunteers.

We will:

- Promote positive personal welfare and safety
- Provide support (including utilising signposting)
- Respond promptly and effectively to any concerns

The protection of children, young people and adults is set out in legislation and guidance such as: *Working Together to Safeguard Children 2023*; *Children Act 1989 and 2004*; *Keeping Children Safe in Education 2024*; *The Children (Northern Ireland) Order 1995*; *Children (Scotland) Act 1995*; *Children and Young People (Scotland) Act 2014*; *Social Services and Well-being (Wales) Act 2014*; *Human Rights Act 1998*; *Care Act 2014*; *Adult Support and Protection (Scotland) Act 2007*; *Safeguarding Vulnerable Adults: A Shared Responsibility 2010 (Northern Ireland)*; *Counter-Terrorism and Security Act 2015*; and *The Prevent Duty Guidance 2015*.

This policy has been developed to:

- Establish best practice across Cliffe House Training Academy
- Ensure Cliffe House Training Academy applies a robust safeguarding framework within legislative and guidance parameters
- Reflect Cliffe House Training Values
- Enable all staff to act appropriately if any concerns are identified relating to the welfare of an individual or know when early help support may benefit learners
- Provide a clear process for reporting and recording concerns

“Safeguarding is everyone's business” (Care Act 2014) and all Cliffe House Training Academy employees and their students have a responsibility regarding safeguarding towards children, young people and adults (to include clients, learners, internal and external staff). This policy provides a framework for exercising our duty of care appropriately and effectively, should any concerns be identified that may impair, or be likely to impair, someone's development or health, quality of life, or if someone is at risk of significant harm (including all forms of abuse).

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This policy, and any associated documents, applies to all employees and students of Cliffe House Training Academy, regardless of role or position.

It is recognised all employers and supply chain partners providing a service for Cliffe House Training have a requirement to have their own safeguarding policies reflecting legislative requirements and best practice. All employers and supply chain partners must ensure their employees and sub-contractors follow their policies.

This policy will be reviewed annually or following relevant developments within legislation, guidance and lessons from Serious Case Reviews (SCRs).

## **Roles and Responsibilities**

The Designated Safeguarding Lead (Tori Doherty – Training Manager) retains responsibility for the overall implementation and management of this policy, alongside providing relevant reporting to the Managing Director – Della Stocks.

The Designated Safeguarding Lead (DSL) is also the Single Point of Contact (SPOC) with regards to our duties under the Prevent Strategy.

The Managing director has accountability for ensuring Cliffe House Training fulfils its safeguarding responsibilities. All employees and students across all divisions have a responsibility to ensure they adhere to this policy.

In addition, managers and employers are responsible for promoting and monitoring the application of this policy across their team(s).

Regular reviews of the use and application of this policy, across all divisions and offices, will be undertaken by the DSL. All relevant associated policies, procedures and information will be available in the Cliffe House Training Policies and Procedures.

The DSL is available for support and guidance regarding the application of this policy. In the absence of the DSL, the Deputy Safeguarding Lead will be available (Octavia Hamilton – IQA).

## **Definitions and Language**

For the purposes of this policy, the following terms are defined as such:

- **Child:** “every human being below the age of 18 years”(Article 1, United Nations Convention on the Rights of the Child) Acknowledgement that Adult Support and Protection (Scotland) Act 2007 states adult “means a person aged 16 or over” (Section 53(1))

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- **Young people:** The United Nations uses 'young people' to refer to those aged between 15 and 24 years.
- **Adult:** an adult is aged 18 and older. Depending on their circumstance, they may also be an 'adult at risk', for which this policy will use the following definition: "an adult who is an older person; or is affected by disability, illness, or physical or mental infirmity; or has an impairment of, or disturbance in, the functioning of the mind or brain; and as a result, may be unable to safeguard their own well-being, property, rights or other interests. In addition, an adult is at risk if: "another person's conduct is causing (or is likely to cause) the adult to be harmed, or the adult is engaging (or is likely to engage) in conduct which causes (or is likely to cause) self-harm" (Adult Support and Protection (Scotland) Act 2007 s.3(2))
- **Safeguarding:** "the action we take to promote the welfare of children and protect them from harm" (Working Together to Safeguard Children 2013, p.7). For the purposes of this policy, 'safeguarding' means the action we take to promote the welfare of children, young people and adults and protect them from harm
- **Welfare:** "physical and mental health and happiness" (Cambridge Online Dictionary, 2016)
- **Concern:** anything that may cause worry about another person or contributes to a person feeling uncomfortable or unsure about the safety or welfare of someone else or themselves (including indications of potential radicalisation and expressions of extremist views)
- **Harm:** "ill-treatment or the impairment of health or development" (Children Act 1989 s.31 (9 & 10)). For the purposes of this policy, this definition is applied to children, young people and adults. This policy also recognises that harm applicable to children and young people includes "impairment suffered from seeing or hearing the ill-treatment of another" (Children Act 1989 as amended by Children and Adoption Act 2002) The definition of harm also includes abuse in all its forms and bullying. For the purposes of this policy, the following types of abuse and bullying, as provided by the Social Care Institute for Excellence (SCIE) for adults (2016), and as provided by the National Society for Prevention of Cruelty to Children (NSPCC) for children and young people (2016) are recognised:

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The definition of concerns includes:

Adults	Children and Young People
Neglect or acts of omission	Neglect
Sexual Abuse	Sexual abuse
Physical abuse	Physical abuse
Domestic abuse	Domestic abuse
Psychological / Emotional abuse	Emotional abuse
Financial or material abuse	Online abuse
Modern Slavery	Child sexual exploitation (CSE)
Discriminatory abuse	Female Genital Mutilation (FGM)
Organisational or institutional abuse	Bullying and Cyberbullying
Self - neglect	Child trafficking
Hate crime	Grooming
	Harmful sexual behaviour

For full definitions of these, refer to Safeguarding Guidance document.

The above table does not provide an exhaustive list of concerns that are relevant to this policy.

Other concerns to be noted can include:

- Homelessness
- Depression
- Suicidal thoughts and intent
- Self-harm or injury
- Eating disorders
- Use of substances
- Cyber-bullying
- Radicalisation.

It is recognised that abuse and bullying can occur online for adults as well as for children and young people.

## **Confidentiality**

Cliffe House Training is not afforded powers of being able to keep private any information relating to a safeguarding concern. Therefore, a key component to any professional relationship between Cliffe House Training Academy employees, students and members of the public accessing our services is the sharing of our confidentiality status: i.e. If a concern is identified or raised, that indicates a child, young person or adult is being harmed, or is at risk of being harmed, or requires additional support, that concern will be shared with a manager and the Designated Safeguarding Lead.

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This may also result in a referral to an external agency, such as health services, the police, social services or the local children's safeguarding partnership.

No concerns relating to a potential safeguarding issue can be kept private.

This policy recognises that information sharing is a significant element of effective safeguarding practice. The Care and Support Statutory Guidance issued under the Care Act 2014 states that:

"Early sharing of information is the key to providing an effective response where there are emerging concerns" (Care and Support Statutory Guidance, Chapter 14, para. 14.43).

When information relating to a safeguarding concern is shared, it must be consistent with the principles of care, trust, safety and dignity; shared only on a 'need to know' basis; and handled in accordance with relevant information-sharing, confidentiality and data protection requirements.

(For more details, see the Safeguarding Guidance document.)

## **Actions**

All concerns relating to the safeguarding of children, young people and adults must be recorded and appropriate actions taken in a timely manner. In the first instance, information relating to the concern will be shared with the DSL (in required situations, it will be emergency services). Details on time scales can be found in the Safeguarding guidance documents. All concerns must be reported via the Concern for Concern Form.

All cause for concern forms are sent to the Designated Safeguarding Lead – Tori Doherty – [tori@cliffhousetrainingacademy.co.uk](mailto:tori@cliffhousetrainingacademy.co.uk) (Training Manager) or the Deputy Designated Safeguarding Lead – Octavia Hamilton (Quality Assurance Manager) – [octavia@cliffhousetrainingacademy.co.uk](mailto:octavia@cliffhousetrainingacademy.co.uk)

## **Data Protection**

All information relating to concerns will be stored and monitored in line with Cliffe House Training Academy Data Protection policies. The information must be viewed only by relevant persons and on a 'need to know' basis.

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## Recruitment

Employees will be recruited and selected in accordance with the Cliffe House Training Academy Safer Recruitment Policy, reflecting current safer recruitment legislation, guidance and best practice. This includes the principles set out in Working Together to Safeguard Children, learning from the Warner Report (1992), the Bichard Inquiry (2004), Safeguarding Adults Reviews (SARs), Local Child Safeguarding Practice Reviews, and other relevant safeguarding reviews.

All relevant posts within Cliffe House Training Academy will be subject to appropriate pre-employment checks, including verification of identity, employment history, qualifications (where applicable), satisfactory references, right-to-work checks, and the appropriate level of Disclosure and Barring Service (DBS) check for England and Wales. Recruitment decisions will be made with due regard to safeguarding responsibilities and the organisation's commitment to promoting the welfare of children, young people and adults at risk.

## Training and Awareness

- All Cliffe House Training Academy employees will receive training on safeguarding awareness, through a combination of online and face-to-face training, with ongoing support being provided by the line manager and the DSL.
- Updated alerts will be included in regular communications to staff and employer partners
- All offices will have safeguarding posters clearly on display for staff and members of the public
- Students accessing our services will be made aware of our safeguarding policy during their onboarding

## Contact Details

Designated Safeguarding Lead:  
Tori Doherty – Training Coordinator  
Email: [tori@cliffehousetrainingacademy.co.uk](mailto:tori@cliffehousetrainingacademy.co.uk)  
Tel: 01 13 3452850

Deputy Designated Safeguarding Lead:  
Octavia Hamilton – IQA  
Email: [octavia@cliffehousetrainingacademy.co.uk](mailto:octavia@cliffehousetrainingacademy.co.uk)

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